



Harland & Co
SOLICITORS

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YOUR REF: MMB
OUR REF: 27 January 2009

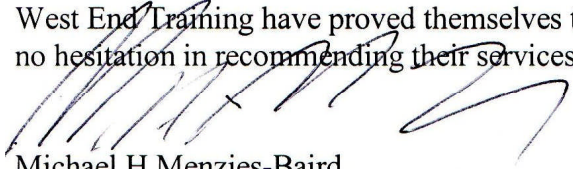
TO WHOM IT MAY CONCERN

Harland & Co. Solicitors Testimonial

Harland and Co. Solicitors recently engaged West End Training to deliver two half day training seminars to promote the necessity of great customer service within the firm.

The day proved to be a great success, reiterating why client care is so important and why it is so imperative that everyone recognises the part they have to play. Everyone from Directors to Support Staff were encouraged to contribute and the day generated many ideas on how to improve our current standard of service.

West End Training have proved themselves to be first class training providers and I have no hesitation in recommending their services to other organisations.


Michael H Menzies-Baird
Director
Harland & Co. Solicitors

DIRECTORS

Simon J Cowell LL.B.
Managing Director
Daniel G Cullen M.A.
Member of the Law Society Family Panel
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LEGAL EXECUTIVE

Siobhan M Jeffels F.Inst.L.E

LICENSED CONVEYANCER

Alison Street

CONSULTANTS

Andrew Q A Beattie
Peter E Baines LL.B.

Harland & Co is the trading
Harland & Co Solicitors Lim
Company Registration No:
6508476 (England & Wales)

Registered Office:-
18 St Saviourgate
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Regulated by the Solicitors
Regulation Authority

